## **Action List** Order no.: 20056550

Customer no.: 126243



Type of audit:	2.0 surveillance	Standard / Date of issue:	SA8000:2008
Audit period on site (Due date):	2012/05/17	•	
Company / Client:	Pandora		

## Assessment of the audit results was made using the following categories:

Meets:	conformance with requirements or only minor deviations and full protection to employee is given
Improvement potential (I):	These are improvement possibilities of the system, providing the overall requirements of the Standard are met
Minor Nonconformities (nc2):	<ul> <li>Isolated deviations, failure to meet some part of legal requirement.</li> <li>Actions taken has to be submitted by the company audited.</li> <li>effectiveness will be checked at the next 6 monthly audit</li> </ul>
Major Non-conformities (NC1):	<ul> <li>Complete failure of the requirement specified in the element.</li> <li>Failure of compliance to the legal requirement.</li> <li>Compliance must be reviewed &amp; accepted by Lead auditor before taking the decision to issue/continue certification within 90days.</li> </ul>

## 4.2 List of Findings

Major Non Conformities: N not present

ID	SA8000 Req.	Area of Concern (AC)	Corrective Action - proposal	LA Evaluation	Corrective Action - final	Effectiveness / Date
1				positive		

(put a row if necessary)

Minor Non Conformities: Not present

ID	SA8000 Req.	Area of Concern (AC)	Corrective Action - proposal	LA Evaluation	Corrective Action - final	Effectiveness / Date
1				positive		

(put a row if necessary)

Improvements: not present

ID	SA8000 Req.	Area of Concern (AC)	Corrective Action - proposal	LA Evaluation	Corrective Action - final	Effectiveness / Date
1	9.4	Non è stato effettuato il Riesame previsto per aprile 2012	Il Riesame verrà eseguito entro il mese di giugno 2012			

(put a row if necessary)

## Note:

- In case of major non-conformance (NC1), the audited company has 90 days to give evidence of compliance. Approval Committee decides the necessity to plan a post audit on site or off site. Lead auditor shall ensure by verifying suitable samples that non-conformance is resolved before certification / continuation of validity...
- 2. In case of minor non-conformance (nc2), the audited company has to submit action plan within 15 days or before date of suspension . Lead auditor will check the implementation during next 6 monthly audit. The certification / continuation of validity of certification will be valid only after acceptance of CA plan.
- 3. Auditor may specify the points to be verified during the next audit in the above table 6.
- 4. The auditor shall handover first page of the audit report & action list immediately after closing meeting.
- 5. The final report shall be uploaded after review of CA if any.

Date	Company Representative	SA8000 Workers Representative (if)	Lead Auditor
2012/05/17	Giovanni BALOTELLI	(absent; she's on maternity leave) Manuela LOMBARDI	Gianluigi MARTANI